



10 - 12 May · Bangkok
LABELXPO
SOUTHEAST ASIA 2018

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UPS Fact Sheet

Founded in Seattle, Wash., USA
Headquarters
Worldwide web address
Chief Executive Officer
2016 revenue
Employees

August 28, 1907
Atlanta, Ga., USA
www.ups.com
David Abney
\$61 billion
More than 434,000 globally (350,000 in U.S.)



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SUPPLY CHAIN AND FREIGHT

2016 net revenue
UPS Supply Chain Solutions
Key services

\$10 billion

Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to 195 countries; international trade management and customs brokerage.

Specialty services

Service parts logistics; technical repair and configuration; supply chain design and planning; returns management.

Facilities

More than 500 facilities in more than 115 countries; 36.6 million sq. ft.

Delivery fleet

517

PACKAGE OPERATIONS

2016 revenue
2016 global delivery volume
Daily global delivery volume
Daily U.S. air volume
Daily international volume
Service area

\$51 billion
4.9 billion packages and documents
19.1 million packages and documents
2.7 million packages and documents
2.8 million packages and documents
More than 220 countries and territories; Every address in North America and Europe
1.6 million pick-up, 8.7 million delivery
101.5 million tracking requests per business day

Customers
Online tracking



Track and Trace and Liner less Printing



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The screenshot shows the UPS Tracking website. At the top, there are navigation tabs for 'My UPS', 'Shipping', 'Tracking', 'Freight', 'Locations', 'Support', and 'Business Solutions'. The 'Tracking' tab is active. Below the navigation, there are options to 'Track Packages & Freight', 'Quantum View', and 'Flex Global View'. A 'Track by Number' section is highlighted, with a text input field for tracking or InfoNotice numbers and a 'Track' button. To the right, a 'Recently Tracked' list shows several packages with their tracking numbers, descriptions, and statuses. The first package, 'Books for Mom', is highlighted with a blue box and a circled '2'. The second package, 'My Radio', is highlighted with a blue box and a circled '3'. A circled '1' is placed above the 'Recently Tracked' header.

The screenshot shows a shipping label for a UPS Ground shipment. The label includes the following information: 'SHIPPING MANAGER (877) 755-2374', 'ADVANCED DISTRIBUTION SOLUTIONS SUITE E', '955 N PLUM GROVE RD SCHAUMBURG IL 60173', '5 LBS', and '1 OF 1'. The shipper is 'TOM SAWYER (800) 555-1234' and the recipient is 'DIGI INTERNATIONAL 1751 JUPITER TWIG AVE LAS VEGAS NV 89123'. A QR code and a barcode are visible, along with the tracking number 'NV 890 9-03' and 'UPS GROUND TRACKING # 1Z 123 456 03 1236 9628'.

- Tracking**
- UPS Tracking
 - UPS My Choice®
 - UPS Mobile
 - Quantum View®
 - Flex Global View™
 - Pickup Notifications for LTL
 - UPS Trackpad®
 - UPS Signature Tracking
 - UPS Electronic Data Interchange (EDI)

- 1** Tracking history saves you time by remembering up to 75 of your recent tracks.*
- 2** Add descriptions to your shipments to quickly identify them on return visits to your tracking history.*
- 3** Save ("pin") up to 50 of your most important shipments to the top of your tracking history for easy access.*
- 4** More descriptive statuses – enhanced with color-coding and a progress bar – let you quickly determine the current status of your shipment and how much longer until it arrives.

The screenshot shows the 'Tracking Detail' page for a shipment with tracking number '1ZTR2005A293044944'. The status is 'In Transit: On Time [?]' with a green progress bar and a circled '4'. A yellow warning box indicates that delivery may be impacted by severe winter weather in New York City. The 'Shipping Information' section shows the origin as 'ABC Corporation 1234 Main St Los Angeles, CA, US' and the destination as 'John Smith 305 W Broadway New York, NY, US 10013'. The 'Shipment Progress' table shows the following activities:

Location	Date	Local Time	Activity
Louisville, KY, US	01/12/2011	8:10 A.M.	Departure Scan
Chicago, IL, US	01/11/2011	2:36 A.M.	Departure Scan
			Arrival Scan

Scan Print and Apply

- Preload Assist Labels – manual
 - UPS uses handheld laser barcode scanner combo that can print directly onto packages, which saves paper and streamlines UPS's shipping processes
 - Saves the company \$30 million over 4 years
 - Helps the company go green
- Distribution / SCS operations – automated
 - UPS automates SCS warehousing operations through automated Scan Print and Apply
 - The Scan Print and Apply systems integrate with the Warehouse Management System



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