



Sanjay Alekar IT Coordinator Indian Subcontinent Middle East and Africa



UPS Fact Sheet

Founded in Seattle, Wash., USA Headquarters Worldwide web address Chief Executive Officer 2016 revenue

Employees

August 28, 1907 Atlanta, Ga., USA www.ups.com David Abney \$61 billion

More than 434,000 globally (350,000 in U.S.)



SUPPLY CHAIN AND FREIGHT

2016 net revenue UPS Supply Chain Solutions Key services

Specialty services

Facilities

Delivery fleet

\$10 billion

Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to 195 countries; international trade management and customs brokerage.

Service parts logistics; technical repair and configuration; supply chain design and planning; returns management.

More than 500 facilities in more than 115 countries;

517

36.6 million sq. ft.





PACKAGE OPERATIONS

2016 revenue 2016 global delivery volume Daily global delivery volume Daily U.S. air volume Daily international volume Service area

Customers
Online tracking

\$51 billion

4.9 billion packages and documents

19.1 million packages and documents

2.7 million packages and documents

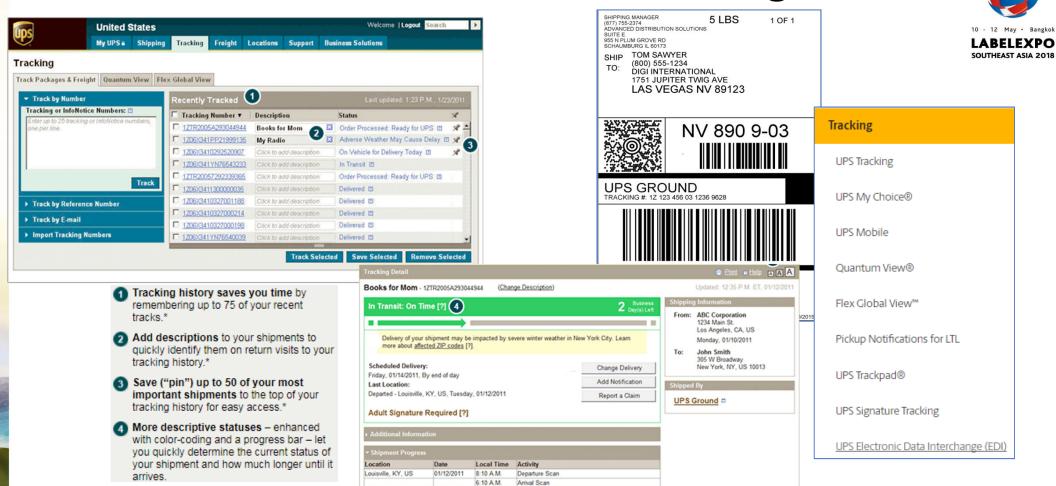
2.8 million packages and documents More than 220 countries and territories; Every address in North America and Europe

1.6 million pick-up, 8.7 million delivery

101.5 million tracking requests per business day



Track and Trace and Liner less Printing



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Scan Print and Apply

- Preload Assist Labels manual
 - UPS uses handheld laser barcode scanner combo that can print directly onto packages, which saves paper and streamlines UPS's shipping processes
 - Saves the company \$30 million over 4 years
 - Helps the company go green
- Distribution / SCS operations automated
 - UPS automates SCS warehousing operations through automated Scan Print and Apply
 - The Scan Print and Apply systems integrate with the Warehouse Management System

